

Privacy Policy

Effective Date: Jun 22, 2022

The protection of your data is very important to us. For this reason, we have established security and data protection regulations that guarantee the greatest possible protection of your data. We require certain information for registration. However, personal data will not be stored without your prior consent.

With us, all employees of the company comply with these regulations!

What data is stored?

When registering, you will be asked to provide us with personal information such as name and email address. You are of course free not to provide this information.

How is this data used?

Personal data is only collected, processed and used by Soul Spring if this is necessary to carry out the services offered. In addition, Soul Spring may use this data in addition to the purpose specified in the input field – if you give us your consent.

Who is this data made available to?

Personal data is only collected, processed and used by Soul Spring if this is necessary to carry out the services offered. In addition, Soul Spring may use this data in addition to the purpose specified in the input field – if you give us your consent.

Information about stored data

Upon request, you will receive free information about all personal data that Soul Spring has stored about you. Of course, you have the option of correcting any errors, updating outdated information or having the stored data deleted. In addition, you can revoke your consent to the collection, processing and use of your personal data at any time. If you have any questions or comments about our data protection regulations, please send an email to info@soulspring.world.

Competition law notice

The WEGAMED diagnosis and therapy methods belong to the field of alternative medicine and are not scientifically recognised.

Additional information according to GDPR:

I. AI data protection declaration for the use of the website

The following data protection declaration applies to the use of the website of Soul Spring under the domain www.soulspring.world. Insofar as the regulations contained therein contradict the regulations in part A., they take precedence over them.

Your privacy is important to Soul Spring. That is why we at Soul Spring ensure compliance with data protection regulations. Below we would like to inform you about the purposes for which your data is collected and used and how you can exercise your rights. You can call up and print out the data protection declaration at any time via the “Data protection” link. Our IT systems are protected by technical and organizational measures against access, modification or dissemination of your data by unauthorized persons, as well as against loss and destruction.

II. Purpose and legal basis of data processing

In some cases we require personal data from you, namely:

- When participating in sweepstakes
- When contacting us
- When ordering in the wegamed online shop
- When requesting a catalog
- Subscribing to/unsubscribing from the newsletter

Insofar as it is necessary to carry out these services or to process inquiries, we collect and process the personal data received from you (in particular surname, first name, date of birth and e-mail address).

We know that careful handling of your personal data is very important to you. Soul Spring attaches great importance to data protection.

Of course, we strictly adhere to the legal provisions of the Federal Data Protection Act and the Telemedia Act when collecting, processing and using data. Your data helps us to design our service individually for you and to continuously improve it.

You can view the personal data you have provided in your account at any time, provided you have created one. Irrespective of this, you can also request information about the stored data, the purpose of storage and possible recipients at any time. Furthermore, you have the right to correction, blocking and deletion of personal data in accordance with the statutory provisions. You can report such a request in writing to Soul Spring, or by email to info@soulspring.world or by telephone on +1 8325293100.

III. Applicant data protection

We collect and process personal data from applicants for the purpose of handling the application process. The processing can also be done digitally. This is always the case when an applicant sends us application documents digitally, for example by e-mail or via a web form that can be used on our website. If we conclude an employment contract with the applicant, the transmitted data will be stored for the purpose of processing the employment relationship in compliance with the statutory provisions. If no employment contract is concluded with the applicant, the application documents will be automatically deleted four months after notification of the rejection decision,

IV. Automated decision making

We currently do not use automated decision-making or profiling.

V. Data processing for advertising Purposes

We only use your data for our own advertising purposes. We would like to inform you about new products, our services and interesting events. Therefore, we also use your data to recommend certain products, services or events that may be of interest to you in addition to your purchases. The evaluation of the purchase history and the sending of corresponding advertising by post or e-mail to existing customers takes place only for Soul Spring services, taking into account your legitimate interests. E-mails will only be sent with your consent, which you can revoke at any time with effect for the future.

Newsletters will only be sent to you on the basis of a separate consent.

VI. Objection to advertising

You can object to the use of your data for advertising purposes without incurring any costs other than the transmission costs according to the basic tariffs. The following contact is available for this purpose:

Soul Spring

info@soulspring.world

Tel. +1 832 5293100

VII. Recipient of personal data

Your personal data will be disclosed to the following companies within the EU within the scope of the legal powers:

Postal service providers, freight forwarders, shipping service providers, file/data carrier disposal

IT service providers in the context of maintenance and software maintenance

Service providers for credit assessments, debt collection and dialogue marketing

VIII. Duration of data storage

We store your data for as long as the respective purpose requires. Corresponding deletion concepts are in place and are constantly being adapted to the legal and necessary circumstances.

If there is a tax retention period for certain data that is processed for the processing of purchase contracts (document data), the storage period is 6 or 10 years. During this time, the processing of the data is restricted. The retention obligation begins at the end of the calendar year in which the offer was submitted or the contract was fulfilled.

IX. Rights of data subjects

Your rights as a data subject are comprehensively guaranteed by Soul Spring.

You have the following rights with regard to your stored personal data vis-à-vis the person responsible:

Information

Correction

Deletion or restriction of processing

Objection to processing

Data transferability

Right of appeal to supervisory authorities.

X. Contacts: How can I exercise my above rights?

To exercise your rights, you can contact the data protection officer (see above) or the person responsible (see above). We will process your inquiries immediately and free of charge in accordance with the legal requirements and inform you of the measures we have taken.

XI. Repetition of declaration of consent

You may have expressly given us the following consent and we have recorded your consent. According to the Telemedia Act, we are obliged to keep the content of consents available for retrieval at any time. You can revoke your consent at any time with effect for the future.

XII. Revocation of consent

You can revoke your consent to the processing of personal data at any time with effect for the future. Please note, however, that it may be necessary to provide your data again before making a new purchase.

XIII. Right to object

You have the right, for reasons arising from your particular situation, to object at any time to the processing of your personal data, which is based on the following regulations:

The processing is necessary for the performance of a task that is in the public interest or in the exercise of official authority that has been assigned to the person responsible or

the processing is necessary to safeguard the legitimate interests of the person responsible or a third party, unless the interests or fundamental rights and freedoms of the data subject that require the protection of personal data prevail, in particular if the data subject is a child acts.

If you object, we will no longer process your personal data in this case, unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing serves to assert, exercise or defend against legal claims.

XIV. Update and change

The data protection declaration must be adapted to the actual circumstances and the legal situation from time to time. Please check the data protection declaration before you use our offer in order to be up to date with possible changes or updates.

XV. Web analysis – analysis of the Soul Spring website by tracker

Technologies from etracker (www.etracker.com) are used on this website to collect and store data for marketing and optimization purposes. User profiles can be created from this data under a pseudonym. Cookies can be used. Cookies are small text files that are stored locally in the cache of the website visitor's Internet browser. Cookies enable recognition of the Internet browser. The data collected with the etracker technologies will not be used to personally identify the visitor to this website and will not be combined with personal data about the bearer of the pseudonym without the separate consent of the person concerned.

You can object to the collection and storage of data at any time in writing with effect for the future.

A. Facebook

1. Social

Plugin This offer uses social plugins ("plugins") from the social network facebook.com, which is operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook"). The plugins are recognizable by one of the Facebook logos (white "f" on a blue tile, the terms "Like", "Like" or a "thumbs up" sign) or are marked with the addition "Facebook Social Plugin". The list and appearance of the Facebook Social Plugins can be viewed here: <https://developers.facebook.com/docs/plugins/> .

If a user calls up a website of this offer that contains such a plugin, his browser establishes a direct connection with the Facebook servers. The content of the plugin is transmitted directly from Facebook to your browser, which integrates it into the website. The provider therefore has no influence on the amount of data that Facebook collects with the help of this plugin and therefore informs the users according to their level of knowledge:

By integrating the plugin, Facebook receives the information that a user has accessed the corresponding page of the offer. If the user is logged into Facebook, Facebook can assign the visit to

his Facebook account. If users interact with the plugins, for example by pressing the Like button or making a comment, the corresponding information is transmitted directly from your browser to Facebook and stored there. If a user is not a member of Facebook, there is still the possibility that Facebook will find out and save their IP address. According to Facebook, only an anonymous IP address is stored in Germany.

The purpose and scope of the data collection and the further processing and use of the data by Facebook as well as the relevant rights and setting options for protecting the privacy of users can be found in Facebook's data protection information: <https://www.facebook.com/ads/preferences/> .

If a user is a Facebook member and does not want Facebook to collect data about him via this offer and link it to his member data stored on Facebook, he must log out of Facebook before visiting the website.

A.2 Conversion measurement with the Facebook conversion pixel

We use the "conversion pixel" or visitor action pixel from Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook"). By calling up this pixel from your browser, Facebook can then recognize whether a Facebook advertisement was successful, i.e. whether it led to an online purchase, for example. We only receive statistical data from Facebook without reference to a specific person. This allows us to measure the effectiveness of Facebook ads for statistical and market research purposes. In particular, if you are logged in to Facebook, we also refer to their data protection information <https://www.facebook.com/ads/preferences/> .

Please go to <https://www.facebook.com/ads/preferences/> if you wish to revoke your consent to Conversion Pixel.

B. Use of Google Analytics

We use Google Analytics, a web analytics service provided by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA.

Google Analytics uses so-called "cookies", text files that are stored on your computer and enable an analysis of your use of the website. The information generated by the cookie about your use of this website is usually transmitted to a Google server in the USA and stored there. If IP anonymization is activated on this website, your IP address will be shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be sent to a Google server in the USA and shortened there. On our behalf, Google will use this information to evaluate your use of the website, to compile reports on website activity and to provide us with other services related to website activity and internet usage. The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data. You can prevent the storage of cookies by setting your browser software accordingly; we would like to point out to you however that in this case you will if applicable not be able to use all functions of this website in full. You can also prevent Google from collecting the data generated by the cookie and related to your use of the website (including your IP address) and from processing this data by Google by clicking on the following link (The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data. You can prevent the storage of cookies by setting your browser software accordingly; we would like to point out to you however that in this case you will if applicable not be able to use all functions of this website in full. You can also prevent Google from collecting the data generated by the cookie and related to your use of the website (including your IP address) and from processing this data by Google by clicking on the following link (The IP address transmitted by your browser as part of Google Analytics will not be merged with other Google data. You can prevent the storage of cookies by setting your browser software accordingly; we would like to point out to you however that in this case you will if applicable not be able to use all functions of this website in full. You can also prevent Google from

collecting the data generated by the cookie and related to your use of the website (including your IP address) and from processing this data by Google by clicking on the following link (that in this case you may not be able to use all functions of this website to their full extent. You can also prevent Google from collecting the data generated by the cookie and related to your use of the website (including your IP address) and from processing this data by Google by clicking on the following link (that in this case you may not be able to use all functions of this website to their full extent. You can also prevent Google from collecting the data generated by the cookie and related to your use of the website (including your IP address) and from processing this data by Google by clicking on the following link (<http://tools.google.com/dlpage/gaoptout?hl=de>) Download and install the available browser plugin.

We would like to point out that on this website Google Analytics has been extended by the code "gat._anonymizeIp();" was expanded to ensure anonymous collection of IP addresses (so-called IP masking).

You can also prevent Google Analytics from collecting data by clicking on the following link. An opt-out cookie is then set, which prevents further collection of your data when you visit this website. This procedure is particularly recommended when accessing our site via mobile devices.

You can find more information on terms of use and data protection at <https://marketingplatform.google.com/about/analytics/terms/de/> or at www.google.com/intl/de/analytics/privacyoverview.html .

We base the use of the aforementioned analysis tool on Art. 6 Para. 1 Letter f) GDPR: the processing is carried out to analyze usage behavior and is therefore necessary to protect our legitimate interests.

Link to opt out: <https://support.google.com/analytics/answer/181881?hl=de>

B. Privacy policy Soul Spring online shop

I. Data collection and processing

In order to process orders and services, we collect and process the personal data received from you (in particular surname, first name, date of birth, address, e-mail address, telephone number), insofar as this is necessary for the processing and implementation of the respective contract, including a possible warranty processing. Likewise, data will only be passed on to the service providers we use (e.g. transporters) within this framework. Contract texts are saved by us, but are not freely accessible to the customer.

The image data transmitted by the customer as part of the purchase of individualized products will be deleted after a period of 30 days after receipt of the order.

II. Sending of Advertising

We use the data you provide to fulfill and process your order. When you register for the newsletter, your e-mail address will be used for our own advertising purposes until you unsubscribe from the newsletter. The deregistration is possible at any time. If necessary, we may pass on the data to the service providers we use (e.g. printers, letter shops).

You can object to the use of your personal data for marketing purposes at any time, without incurring any costs other than the transmission costs according to the basic tariffs, by sending an informal written message to Soul Spring, or by sending an email to info@soulspring.world or by calling +1 832 5293100.

III. Encrypted transmission

Of course, your personal data that you entrust to us will be encrypted via SSL. With this encryption technology, your information is always protected against unauthorized access and cannot be read by third parties.

Provider and responsible for the content Soul Spring Sanctuary

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